

Phoenix One Knowledge Solutions

Q1-Q2 2021 Training Calendar



ITIL	Duration	Jan	Feb	Mar	Apr	May	Jun
ITIL® Foundation	3 days	13-15	08-10	15-17	28-30	17-19	02-04
ITIL® 4 with Certification	2 days	11-12	02-03	18-19	26-27	20-21	08-09
ITIL® 4 Managing Professional New!	eLearning						
ITIL® 4 Drive Stakeholder Value New!	3 days	18-20		01-03		17-19	
ITIL® 4 Create, Deliver & Support New!	3 days			08-10		10-12	
ITIL® 4 High Velocity IT New!	3 days		15-17		26-28		14-16
ITIL® 4 Direct, Plan & Improve New!	3 days		08-10		07-09		21-23
ITIL® 4 Digital & IT Strategy New!	3 days	25-27		24-26		26-28	
ITIL® Service Offerings and Agreements (SOA)	5 days		22-26				
ITIL® Release Control and Validation(RCV)	5 days	18-22			12-16		
ITIL® Planning Protection and Optimization	5 days			01-05			
ITIL® Operational Support and Analysis (OSA)	eLearning						
ITIL® Continual Service Improvement	4 days	18-21		15-18			
ITIL® Service Operation (SO)	4 days	19-22			19-22		21-24
ITIL® Service Transition (ST)	4 days		08-11		20-23		
ITIL® Managing across the Lifecycle	5 days		15-19			03-07	
ITIL® Practitioner	3 days			08-10			23-25
SECURITY TRAINING AND CERTIFICATION	Duration	Jan	Feb	Mar	Apr	May	Jun
CyberSafe	1 day		22		05		
CyberSec First Responder (CFR) / Cybersecurity Incident Response (CIR)	5 days	25-29		22-26		24-28	
SOC Network with Threat Detection and Analysis Workshop	5 days		15-19		12-16		14-18
Certified Ethical Hacker v10	5 days		22-26		19-23		21-25

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Data Security for Remote Workers Workshop	1 day		26		05		11
Certificate of Cloud Security Knowledge (CCSK Plus)	3 days	TBA	TBA	TBA	TBA	TBA	TBA
BLOCKCHAIN TRAINING AND CERTIFICATION	Duration	Jan	Feb	Mar	Apr	May	Jun
Blockchain Overview: Business Users	1 day			05			
Certified Blockchain Solution Architect	3 days				27-29		
Ethereum Development Bootcamp	3 days						28-30
Developing on Hyperledger Fabric	3 days	TBA	TBA	TBA	TBA	TBA	TBA
GLOBAL CERTIFICATIONS	Duration	Jan	Feb	Mar	Apr	May	Jun
DevOps Fundamentals (DevOps Agile Skills Association)	3 days	25-27		15-17		17-19	
COBIT® 5 Foundation	3 days	25-27		22-24		24-26	
COBIT® 2019 Foundation	2 days		25-26		26-27		28-29
Lean IT Foundation	2 days	13-14		01-02		06-07	
AgilePM® Foundation	2 days	11-12		15-16		17-18	
AgilePM® Practitioner	2 days	13-14	15-16		01-02		01-02
Agile Scrum Foundation	2 days	07-08	09-10	17-18		27-28	
Agile Scrum Master	2 days			03-04		04-05	
Prince2® Foundation	3 days	18-20		29-31		24-26	
Prince2® Practitioner	2 days	21-22			15-16		
Prince2® Agile Practitioner	2 days		22-23			27-28	
Change Management Foundation	3 days		15-17		12-14		14-16
Change Management Practitioner	2 days		18-19		15-16		17-18
Service Desk Manager	4 days		02-05				08-10
PROJECT MANAGEMENT	Duration	Jan	Feb	Mar	Apr	May	Jun
Project Management Fundamentals	2 days	18-19	22-23	18-19	19-20	24-25	07-08
Project Management with SDLC	5 days	04-08	01-05	01-05	12-16	03-07	14-18
Project Risk Management	2 days		24-25			26-27	
Project Time Management	2 days			16-17			09-10

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Project Contract Management	2 days	20-21		08-09		26-27	
Project Scope Management	2 days		08-09			10-11	
Project Cost Management	2 days		11-12		26-27		16-17
Construction Project Management	3 days	11-13	17-19		21-23		23-25
Fundamentals of Scrum	2 days	07-08		08-09		03-04	
AGILE Project Management	4 days	19-22	23-26	22-25	26-29	3-6	22-25
PMP® Exam Prep (Project Management Professional)	5 days				19-23		
SIX SIGMA CERTIFICATION PROGRAMS	Duration	Jan	Feb	Mar	Apr	May	Jun
Business Process Continuous Improvement using Lean Sigma with Yellowbelt Certification	2 days		15-16		08-09		04-05
Lean Six Sigma Greenbelt Training and Certification	5 days	20-22, 25-26	17-19, 22-23	10-12, 15-16	21-23, 26-27	19-21, 24-25	2-4, 7-8
Lean Six Sigma Blackbelt Training and Certification	TBA	TBA	TBA	TBA	TBA	TBA	TBA
Balance Scorecard	2 days	26-27		29-30			01-02
BUSINESS ANALYSIS & ARCHITECTING	Duration	Jan	Feb	Mar	Apr	May	Jun
Business Analysis Fundamentals	2 days	14-15	18-19	15-16	12-13	27-28	04-05
Object Oriented Analysis and Design with UML (OOAD)	5 days	04-08		01-05		03-07	
Structured Systems Analysis & Design (SSAD)	5 days		01-05			03-07	
Business Analysis in Agile Environment	2 days	14-15		04-05		03-04	01-02
Business Requirements with Use Case	2 days			02-03		05-06	
Requirements Elicitation Management & Techniques	2 days		25-26		14-15		14-15
Requirements Analysis & Documentation (OO Approach)	2 days	07-08		01-02		10-11	
Requirements Analysis & Documentation (Structured Approach)	2 days		16-17		14-15		
Developing Business Case	2 days			08-09		10-11	
Information Systems & Technology Fundamentals	1 day		04			07	
Relational Database Design	2 days	07-08			05-07		
Developing Agile Requirements: User Stories Workshop	1 day			29			04

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SOFTWARE TESTING & QUALITY ASSURANCE	Duration	Jan	Feb	Mar	Apr	May	Jun
Requirements Based Testing Techniques	3 days	13-15	10-12	15-17	12-14	03-05	14-16
Principles of Software Testing	2 days			08-09		24-25	
Web/eBusiness Testing	2 days		18-19		12-13		28-29
Managing UAT (User Acceptance Testing)	2 days	28-29		11-12		27-28	
BUSINESS INTELLIGENCE & ANALYTICS	Duration	Jan	Feb	Mar	Apr	May	Jun
Business Analytics- Visualization, Predictive & Forecasting- NEW!	6days		15-19 & 22		19-23 & 26		21-25 & 28
Descriptive and Predictive Analytics- New!	2 days	28-29		29-30		17-18	
Business Analytics Foundation	2 days	21-22		18-19		3-4	7-8
Business Analytics: Predictive Analytics	2 days		25-26		26-27		28-29
Power BI	2 day		18-19		22-23		24-25
USER EXPERIENCE & DESIGN	Duration	Jan	Feb	Mar	Apr	May	Jun
Design Thinking Workshop	2 days	21-22	18-19	22-23	19-20	24-25	14-15
UX Design Workshop	1 day		22		23		23
INFORMATION TECHNOLOGY	Duration	Jan	Feb	Mar	Apr	May	Jun
Mobile Application & Development							
Mobile Programming Using Android	5 days		01-05		12-16		07-11
JQuery Fundamentals	2 days	14-15			05-06		
JavaScript Fundamentals	2 days	18-19	18-19	29-30	05-06	03-04	17-18
Node JS (JavaScript)	3 days	20-22			07-09		
Angular Fundamentals	3 days			01-03		05-07	
Angular 7 Workshop	4 days			22-25			22-25
Angular + Node JS	5 days		22-26		19-23		
ReactJS + Redux	5 days	25-29		01-05		03-07	
Web Application & Programming	Duration	Jan	Feb	Mar	Apr	May	Jun
JAVA Core Programming	5 days	25-29		22-26		24-28	
JAVA Enterprise Edition (EE) (v8)	5 days			22-26			28-02

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ASP.Net	5 days		01-05		19-23		
SQL	2 days	28-29			08-09		02-03
Oracle PL/SQL	3 days	27-29		29-31			
PHP Programming	5 days			15-19			14-18
COBOL	10 days			01-5, 8-12		17-21, 24-28	
C# Programming	5 days	18-22		22-26		31-04	
VB.Net	5 days	25-29			19-23		
ASP.Net with MVC 4	5 days		15-19		12-16		
XML Programming	3 days	27-29			26-28		
Program Logic Formulation	2 days			04-05			03-04
Spring Framework	5 days		01-05			03-07	
HTML 5	2 days	28-29		29-30		27-28	
Linux Fundamentals	2 days			11-12		6-7	
Python Fundamentals	1 day		26		19		18
Mainframe, Unix	Duration	Jan	Feb	Mar	Apr	May	Jun
Unix Fundamentals (AIX)	4 days			18-21			7-10
Introduction to Unix with Scripting	2 days	20-21		1-2		24-25	
CICS Fundamentals	5 days			1-5			
MVS, VSAM, JCL, Utilities	3 days	TBA	TBA	TBA	TBA	TBA	TBA
Databases	Duration	Jan	Feb	Mar	Apr	May	Jun
DB2 SQL Workshop Basic	2 days			29-30			
DB2 SQL Workshop Advance	3 days				06-08		
DB2 SQL Embedded in COBOL	TBA		TBA				28-02
MS SQL	2 days	18-22			12-16		
OFFICE PRODUCTIVITY	Duration	Jan	Feb	Mar	Apr	May	Jun
MS Excel Basic	1 day	26	16	29	04	03	01
MS Excel Intermediate	1 day	27	17	22	05	04	02

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MS Excel Advance	1 day	28	18	25	06	06	04
MS Excel Advanced with Macros (VBA)	2 days	28-29	18-19	25-26	06-07	06-07	04-05
MS Excel Formulas and Functions Overload	2 days			22-23			
MS Excel VBA Comprehensive	2 days	18-19	25-26	29-30	28-29	27-28	24-25
MS Excel PowerPivot	2 days		15-16		05-06		02-03
MS PowerPoint Basic	1 day	14		08		10	
MS PowerPoint Advance	1 day	21		15		17	
MS Project 2010 or 2013	2 days	14-15	18-19		05-06	10-11	
MS Access 2010	2 days	25-26		25-26		24-25	
MS Access Fundamentals	2 days		04-05		06-07		17-18
MS Access Advanced	2 days			18-19			
MS Access VBA	3 days		24-26		26-28		
Data Modeling Fundamentals with MS Access	3 days			03-05			02-04
Creating Dashboards with Microsoft Excel	2 days	21-22		11-12		17-18	
MICROSOFT TECHNICAL COURSES	Duration	Jan	Feb	Mar	Apr	May	Jun
Windows Server on Premise Courses 2012/2016							
20410 Installing and Configuring Windows Server 2012	5 days	04-08	01-05	01-05	12-16	03-07	07-11
20411 Administering Windows Server 2012	5 days	11-15		08-12	19-23	10-14	14-18
20412 Configuring Advanced Windows Server 2021	5 days	18-22	15-19	15-19	26-30	17-21	21-25
20740 Installation, Storage, and Compute with Windows Server 2016	5 days	25-29		22-26	12-16	24-28	28-02
20741 Networking with Windows Server 2016	5 days	04-08	01-05		19-23	31-04	7-11
20742 Identity and Windows Server 2016	5 days	11-15		01-05	26-30	03-7	14-18
Exchange Server on Premise Courses 2016/2019							
20345-1 Administering Microsoft Exchange Server 2016/2019	5 days	04-08	01-05	01-05	19-23	10-14	14-18
20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019	5 days	11-15	15-19	08-12	26-30	17-21	21-25
SCCM							

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20703 -1 Administering System Center Configuration Manager	5 days	18-22	15-19	15-19	12-16	03-07	07-11
SQL Server on Premise Courses							
20761 Querying Data with Transact SQL	5 days	04-08	01-05	01-05	12-16	03-07	07-11
20762 Developing SQL Databases	5 days	11-15		08-12	19-23	10-14	14-18
20764 Administering a SQL Database Infrastructure	5 days	18-22	15-19	15-19	26-30	17-21	21-25
20765 Provisioning SQL Database	5 days	25-29		22-26	12-16	24-28	28-02
20767 Implementing a SQL Data Warehouse	5 days	04-08	01-05		19-23	31-04	07-11
20768 Developing SQL Data Models	3 days	06-08	08-10	01-03	05-07	10-12	07-09
10987 Performance Tuning and Optimizing SQL Databases	4 days	11-14	22-24&26	08-11	05-08	03-06	14-17
10990 Analyzing Data with SQL Reporting Services	5 days	04-08	01-05	01-05	12-16	03-07	07-11
Development Courses							
20480 Programming in HTML 5 with JavaScript and CSS3	5 days	04-08	01-05	01-05	12-16	31-04	07-11
20483 Programming in C#	5 days	11-15		08-12	19-23	10-14	14-18
SharePoint Online							
55125 SharePoint Online Power User	4 days	11-14	22-24&26	08-11	05-08	03-06	14-17
55238 SharePoint Online for Administrators	3 days	06-08	08-10	01-03	05-07	10-12	07-09
MS 040 Manage SharePoint and One Drive in Microsoft 365	3 days	06-08	08-10	01-03	05-07	10-12	07-09
PowerApps and Flow Courses							
55265 Microsoft Power Apps	2 days	14-15	10-11	23-24	05-06	10-12	09-10
55268 Microsoft Flow	1 day	13	09	22	07	13	11
Role Based Certification							
Modern Desktop Administrator							
MD 100 Installing, Protecting and Maintaining Windows 10	5 days	04-08	01-05	01-05	12-16	24-28	28-02
MD 101 Managing Modern Desktop	5 days	11-15	15-19	08-12	19-23	10-14	14-18
MS 365 Courses/M365 Desktop Administrator							

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MS900 Microsoft 365 Fundamentals	1 day	11	08	01	05	07	11
MS100 Microsoft 365 Identity Management, Mobility & Security	5 days	04-08	01-05	01-05	26-30	17-21	21-25
MS101 Microsoft 365 Compliance and Device Management	5 days	11-15	15-19	08-12	12-16	24-28	28-02
Messaging Administrator							
MS203 Microsoft 365 Messaging	5 days	04-08	01-05	01-05	12-16	03-07	07-11
M365 Security Administrator							
MS500 Managing Microsoft 365 Identities , Threat Protection and Compliance Management	5 days	11-15	15-19	08-12	19-23	10-14	14-18
Azure Courses							
AZ 104 Microsoft Azure Administrator	5 days	04-08	01-05	01-05	26-30	17-21	21-25
AZ 500 Microsoft Azure Technologies	5 days	11-15	15-19	08-12	12-16	24-28	28-02
AZ 900T00-A Microsoft Azure Fundamentals	2 days						
AZ 204 Developing Solutions for Microsoft Azure	5 days	11-15	15-19	08-12	12-16	03-07	07-11
AZ 303 Microsoft Azure Architect Technologies	5 days	11-15	15-19	08-12	12-16	24-28	28-02
DP 300 Administering Relational Databases on Microsoft Azure	4 days	11-14	22-24&26	08-11	05-08	17-20	21-24
DP 200 Implementing an Azure Data Solution	3 days	04-06	15-17	22-24	12-14	08-10	21-23
DP 201 Designing an Azure Data Solution	2 days	07-08	18-19	25-26	15-16	11-12	24-25
AZ 400 Designing and Implementing Microsoft DevOps Solutions	5 days	25-29	15-19		12-16	31-04	28-02
DATA Analyst/AI Engineer/Data Scientist							
DA 100 Analyzing Data with Power BI	4 days	05-08	22-24&26	09-12	05-08	17-20	21-24
AI 100 Designing and Implementing an Azure AI Solution	3 days	06-08	08-10	03-05	12-14	08-10	21-23
DP 100 Designing and Implementing a Data Science Solution on Azure	3 days	06-08	08-10	03-05	05-07	03-05	24-26
PROFESSIONAL DEVELOPMENT	Duration	Jan	Feb	Mar	Apr	May	Jun
Communications							
Effective Business Communication	2 days		1-2		5-7		4-5

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Effective Technical Writing	2 days	28-29		30-31		27-28	
Effective Virtual Meeting and Presentations New!	2 days			30-31		31-Jun 1	
Making Virtual Learning Workshop New!	2 days	11-12		8-9		13-14	
Effective Presentation Skills	2 days		22-23		28-29		
Customer Service	Duration	Jan	Feb	Mar	Apr	May	Jun
Customer Service at Work	3 days		10-12		14-16		
Exceptional Customer Service	2 days	6-7		1-2		3-4	
Telephone and Email Etiquette	1 day		5		13		
Leadership	Duration	Jan	Feb	Mar	Apr	May	Jun
Coaching Clinic for Leaders and Managers	2 days		8-9		12-13		
Problem Solving and Decision Making	2 days		18-19		15-16		
Working with Teams	1 day			17		3	
Leading Effective Meetings	2 days			15-16			14-15
Negotiation Skills	2 days		22-23		22-23		17-18
Leading Leaders	2 days			15-16		24-25	
Strategic Thinking, Planning and Implementing	3 days	20-22		22-24		24-26	
Situational Leadership	2 days	14-15		15-16		10-11	
Managing Change in Organization	2 days		4-5			5-6	
Operations	Duration	Jan	Feb	Mar	Apr	May	Jun
Operations Management Basics	2 days	21-22			19-20		
Workforce Management	2 days			1-2		6-7	
Vendor Management	2 days	25-26		25-26		27-28	
Completed Staff Work: Delivering Results Effectively	2 days		4-5		6-7		

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